

## Transit Paratransit Coordinating Committee

### MEETING AGENDA

*May 15, 2018 – 1:30 p.m.*

Sonoma County Transportation Authority  
SCTA Large Conference Room  
490 Mendocino Avenue, Suite 206  
Santa Rosa, California 95401

#### ITEM

1. Introductions
2. Approval of Meeting Notes: March 20, 2018 - **DISCUSSION / ACTION\***
3. Roundtable Updates - Discussion
  - 3.1. Transit / Paratransit Operators
  - 3.2. Mobility Partners
4. Articles of Interest – Information
  - 4.1. Google adds wheelchair-accessible routes to Google Maps, London, New York, Tokyo, Mexico City, Boston, and Sydney - <https://www.digitaltrends.com/mobile/google-maps-adds-wheelchair-accessible-routes/>
5. Public Comment - Discussion
6. Items for Next Agenda – Discussion
7. Other Business / Comments / Announcements
8. Adjourn - **ACTION**

\*Materials attached

\*\*Materials to be handed out

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The next **SCTA/RCPA** meeting will be held June 11, 2018

The next **TPCC** meeting will be held July 17, 2018

Copies of the full Agenda Packet are available at [www.scta.ca.gov](http://www.scta.ca.gov).

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**SB 343 DOCUMENTS RELATED TO OPEN SESSION AGENDAS:** Materials related to an item on this agenda submitted to the **Transit Paratransit Coordinating Committee** after distribution of the agenda packet are available for public inspection in the Sonoma County Transportation Authority office at 490 Mendocino Ave., Suite 206, during normal business hours.

Pagers, cellular telephones and all other communication devices should be turned off during the committee meeting to avoid electrical interference with the sound recording system.

**TRANSIT PARATRANSIT COORDINATING COMMITTEE MEETING NOTES**

**Meeting Notes of March 20, 2018**

**ITEM**

**1. Introductions**

Meeting called to order at 1:34 p.m. by Chair Dennis Battenberg.

Members: Jon Gaffney, Golden Gate Transit; Lake Kowell, Disability Services & Legal Center; Stan Gow, Vice Chair; Bob Cuneo; Dan Niedem, Earle Baum Center; Patricia Kerns; Jared Hall, Petaluma Transit; Silvia Martinez-Palacios, Petaluma Transit; Bryan Albee, Sonoma County Transit; Yuri Koslen, Santa Rosa CityBus.

Guests: Larry Hall; Diane Deutch; Bettina O’Brien, Santa Rosa MS Support & Self-Help Group.

Staff: Dana Turrey; Drew Nichols

**2. Approval of Meeting Notes: January 16, 2018 - DISCUSSION / ACTION\***

Approved as submitted.

**3. Round Table Updates\***

**3.1. Transit / Paratransit Operators**

*Sonoma County Transit:*

Bryan Albee reported to the committee that four new paratransit vans will be introduced to the fleet and in May, four new mini busses will replace the old ones.

Mr. Albee further explained continued work with AT&T to update the phone system for the Volunteer Wheels call center, with an expected completion in June or July.

Lastly, monthly transit passes are now available for purchased via the Hopthrough mobile app,

with an ability to purchase paratransit rides. This is considered another alternative to purchasing tickets.

*Petaluma Transit:*

Silvia Martinez-Palacios described and displayed an updated paratransit rider guide. This rider guide will be available in Spanish and is also available on the Petaluma Transit website.

Paratransit tickets can also be purchased online as another alternative.

Additionally, the Butter and Eggs Parade will be on April 28<sup>th</sup> and Petaluma Transit will be providing free service all day with a modified Saturday schedule.

*Golden Gate Transit:*

Jon Gaffney announced the Marin Access website has undergone updates and will be going live in the summer. The new website will also contain information regarding Marin Transit.

Additionally, Mr. Gaffney announced a new rider’s guide will be available for rider in the next few months.

There is currently an update with the Trapeze with elements to include prepaid accounts and web scheduling features.

*Santa Rosa CityBus:*

Yuri Koslen reported to the committee on continued work on the triennial review preparations.

### 3.2. Mobility Partners

N/A

#### 4. Coordinated Claim FY 2019 – DISCUSSION/ACTION

Dana Turrey described the Coordinated Claim for fiscal year 2019. This was included with the staff report in the agenda packet.

The Coordinated Claim is a document that includes the distribution the major sources of transit operations funding for operators in Sonoma County. Each year, the Coordinated Claim is presented to this committee for review, then to the SCTA Board of Directors for approval. This gives guidance to the operators for their claims with MTC.

The first pages of the document shows an overview of TDA, STA, and Measure M funding.

Additional revenue sourced from Senate Bill 1 in fiscal year 17-18 is included in this years' Coordinated Claim.

Staff requests to the committee to review the Coordinated Claim and to recommend the document to the SCTA Board of Directors for adoption.

Stan Gow moved to accept FY 2019 Coordinated Claim as submitted for recommendation, Bob Cuneo seconded. The FY 2019 was approved by the committee unanimously.

#### 5. Clipper 2.0 Initiative for Paratransit Integration, Staff Report

Dana Turrey recalled during previous meetings questions have risen about using Clipper on paratransit. The current version of Clipper is not compatible with the technology for paratransit; however, is in development of a new version and trying to make it compatible and useful on paratransit.

A request for proposals for vendors for Clipper 2.0 has been issued by MTC and in the request it was included to integrate with the most commonly used paratransit booking and fare payment systems.

There is no timeline on Clipper 2.0 at this moment.

All of the transit operators started using Clipper in Sonoma County in January 2016, and it is the only means of payment on SMART. Clipper is accepted on all public transit throughout the San Francisco Bay Area.

Upon a question on where to purchase a Clipper card, Ms. Turrey responded Clipper cards can be purchased online, at the bus operator's offices, and at Downtown Transit Mall. Discounted Clipper cards do require an application to be submitted.

Yuri Koslen explained the application process, stating most of the application can be completed via phone, but there are other requirements.

#### 6. Coordinated Public Transit Human Services Transportation Plan, Adopted February 2018

Dana Turrey described the MTC Coordinated Public Transit- Human Services Transportation Plan. The update has been completed and was adopted in February 2018.

The executive summary was included in the agenda packet.

The Plan discussed the gaps in transit in Sonoma County, many of which are highlighted as a common issues throughout the Bay Area.

Dan Niedem commented on the original coordinated plan in which travel training was defined for fixed route and hoped that the language for travel training on paratransit was included and/or relaxed.

Bettina O'Brien commented on her experience on receiving travel training for paratransit, and expressed appreciation for the service.

Diane Deutch requested the phone number for travel training.

Jared Hall clarified that each agency must be called; that there is no centralized agency for travel training.

Yuri Koslen added that Santa Rosa CityBus makes every effort to help coordinate transfers if crossing over into neighboring jurisdictions.

Lake Kowell asked if the travel training comes to the home.

Bryan Albee responded this training is conducted in various ways, such as at the home, or at the bus yard. It depends on the situation.

More information on travel training for Sonoma County Transit can be reached at: 707-585-7516.

Silvia Martinez-Palacios added that travel training is customized to the person. More information for travel training in Petaluma can be reached at: 778-4506.

Jon Gaffney added that Golden Gate Transit provides bus familiarization in the bus yard. Marin Transit handles more of the route-by-route trainings.

Presentations are also offered to show transfers from the ferry to SMART to bus.

The committee continued discussing options to avoid being passed at the bus stops and vehicle enunciation technology.

## 7. Public Comment

Bettina O'Brien commented on the timers for pedestrians to cross at traffic signals, stating that those with disabilities need more time to cross the

street and would be an incentive to use fixed-route transit if this was possible.

Patricia Kerns commented on the hours of phone service for paratransit service, recalling an experience where the bus was not at the specified location and was unable to call the center after 5:00p.m.

Additionally, Ms. Kerns passed out information on fundraising events for the committee's interest.

Larry Hall announced a walkabout will be held next Saturday, March 28<sup>th</sup> at 12:30p.m., meeting at Lakeville and East Washington intersection - Petaluma Visitors Center.

Diane Deutch expressed complements to Volunteer Wheels service.

Bob Cuneo expressed appreciation for Volunteer Wheels, noting that since the last TPCC meeting, the complaints heard from users previously are gone.

## 8. Items for next agenda

This is opened to the committee if there is something of interest that someone wants to bring to the committee.

## 9. Other Business / Comments / Announcements

Dana Turrey, following up from the previous meeting on smoking ordinance, commented that the 25-foot barrier that prohibits smoking at bus stops and public building entrances, is roughly the distance of a street width, to give perspective.

## 10. Adjourn – ACTION

The committee adjourned at 2:48 p.m.