

Transit Paratransit Coordinating Committee

MEETING AGENDA

July 17, 2018 – 1:30 p.m.

Sonoma County Transportation Authority
SCTA Large Conference Room
490 Mendocino Avenue, Suite 206
Santa Rosa, California 95401

ITEM

1. Introductions
2. Approval of Meeting Notes: May 15, 2018 - **DISCUSSION / ACTION***
3. Roundtable Updates - Discussion
 - 3.1. Transit / Paratransit Operators
 - 3.2. Mobility Partners
4. Customer Service / Information Hours for Paratransit - Discussion
5. Public Comment - Discussion
6. Items for Next Agenda – Discussion
7. Other Business / Comments / Announcements
8. Adjourn - **ACTION**

*Materials attached

**Materials to be handed out

The next **SCTA/RCPA** meeting will be held September 10, 2018

The next **TPCC** meeting will be held September 18, 2018

Copies of the full Agenda Packet are available at www.scta.ca.gov.

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TRANSIT PARATRANSIT COORDINATING COMMITTEE MEETING NOTES

Meeting Notes of May 15, 2018

ITEM

1. Introductions

Meeting called to order at 1:36 p.m. by Chair Dennis Battenberg.

Committee Members: Dennis Battenberg, Chair; Patricia Kearns; Bob Cuneo; Tim Webster; Lake Kowell, Sonoma County Disability Services & Legal Center; Bryan Albee, Sonoma County Transit; April Pearson, Volunteer Wheels; Yuri Koslen, Santa Rosa CityBus; Jon Gaffney, Golden Gate Transit; Mohamed Ali, MV Transportation.

Guests: Bettina O'Brien, Santa Rosa MS Support & Self Help; Diane Deutch.

Staff: Dana Turrey; Drew Nichols.

2. Approval of Meeting Notes: May 20, 2018 - DISCUSSION / ACTION*

Approved as submitted.

3. Round Table Updates*

3.1. Transit / Paratransit Operators

Golden Gate Transit:

Jon Gaffney announced a fare increase for the Marin local service and the continued upgrades on schedules, tablets, IVR.

Furthermore, Mr. Gaffney discussed work with MTC to assist low-income riders on the fixed route system, stating that more details to come in the future.

Santa Rosa CityBus:

Yuri Koslen reported on the attendance to the Tech Expo and also on a recent grant award that

will allow Santa Rosa CityBus to purchase two 40' electric busses.

Patricia Kearns asked about the anti-smoking signage at bus stops.

Mr. Koslen responded that a new signage (sticker) will be placed on all the bus stops in system. The signage will reference to the Sonoma County and Santa Rosa codes with the requirements prohibiting smoking at bus stops.

Lastly, Mr. Koslen announced that priority seating signage will be replaced to reflect with the correct wording.

Sonoma County Transit:

Bryan Albee discussed the upgrades made for the phone system for Volunteer Wheels. The paratransit scheduling software will also be upgraded between July through September.

Mr. Albee announced paratransit tickets can now be purchased via the mobile app Hopthrough. This option is available to provide another option to purchase tickets.

Lastly, Mr. Albee updated the committee on the automatic announcement system, GPS based locations, and enunciations.

Bob Cuneo asked how to schedule travel training.

Mr. Albee responded that interested individuals can call Sonoma County Transit for travel training.

3.2. Mobility Partners

N/A

4. Articles of Interest – Information

4.1. Google adds wheelchair-accessible routes to Google Maps

Dana Turrey announced Google has added another element to Google Maps. This addition allowed transit users in wheelchairs to navigate the city streets the most efficient and with the least obstructions.

Mr. Turrey demonstrated this new addition to the committee and noted that full integration is currently available only in certain major metropolitan cities.

5. Public Comment

Bettina O'Brien and Tim Webster discussed the timers on the crosswalk, explaining the difficulty individuals with mobility challenges face when crossing the street, such as the timers are not long enough to safely cross the street.

Diane Deutch announced the City of Petaluma has extended the timers at the downtown Petaluma SMART station for individuals who use canes, citing the challenges of crossing the rails tracks.

The committee discussed the curb ramps installations.

Bettina O'Brien expressed appreciation to the City of Santa Rosa for fixing a sidewalk that prevented her from walking to her home.

Ms. Deutch also expressed appreciation with the Sonoma County Transit's phone service, further complementing the customer service from the paratransit staff.

6. Items for next agenda

N/A

7. Other Business / Comments / Announcements

N/A

8. Adjourn – **ACTION**

The committee adjourned at 2:30 p.m.